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We are currently receiving a high number of emails following today's government announcement that exams will not take place this summer and we understand how frustrating it is not knowing what alternatives government will put in place, particularly for those moving on to the next level of education, e.g. college.

The first, urgent thing you need to know is that all language speaking tests, controlled assessments and functional skills exams are cancelled.

Also, please be aware that **our office is now closed** as Titchfield Community Centre, where we are based, has made the difficult decision today to close until further notice. We will however continue to work as much as we can from home.

As an exam centre supporting home educated students this situation is incredibly difficult and frustrating but with the government information we currently have we suggest you consider the following:

Students taking CIE exams

We will not run the summer CIE exams at our centre but plan to run them in the November series instead (NB: the CIE timetable will include both October and November dates).

If your student is younger than year 11 we suggest that you leave the summer booking with us and we will automatically transfer it to the November series when we will run the same exams and there will be no additional fee. If transferring the entry to the November series will not work for you then we will refund your fee however please see our note below about refunds.

Students taking exams with Edexcel, AQA, OCR and WJEC

These exams will not take place this summer but without knowing the government's planned alternative it is difficult for us to advise what is best.

It's possible that government decide to determine year 11 student's grades based on predicted grades/mock exam results and so, for now, we strongly recommend that year 11 students are not withdrawn from their entry with the exam board as this may negate them from being included. Another option government may choose is to re-timetable the exams in July and give the option of simply transferring candidates already entered.

For students younger than year 11 we suggest that you leave the summer entry with us to automatically transfer to the January series for relevant subjects and there will be no additional fees (NB. the January series does not include all subjects).

As soon as we receive further government information we will let you know.

Refunds

Planning our exam resources, processing booking forms and organising exam entries with the exam boards is a huge task for the exam team here at FareGos. The cost of employing staff, keeping an office, secure systems, staff training, exam room hire, exam equipment etc. is necessary for us to be able to run the centre - these admin costs are built into our exam fees and have already been paid for by us or we are still liable to pay for in relation to the summer exams.

Bearing this in mind we would like to ask families requiring a refund if they would agree to us retaining £30 per exam to help cover our costs that we cannot otherwise recover.

Finally, we will be working our way through your emails and will get back to each of you as soon as we can.

As soon as we get further government information regarding exams we will update you.